## Company overview

For over a decade, Advanced Maintenance UK Ltd has been carrying out installation and maintenance work for the industrial, commercial and domestic sectors.

Our dedicated teams of engineers are highly qualified in all aspects of natural gas, LPG, oil, plumbing, electrical, and air conditioning services. They all have extensive technical knowledge and are focused on providing an excellent level of service and attention to detail. This is all backed up with our 24-hour emergency call out for your peace of mind.

We can meet any heating need, from the design and installation of new large-scale heating system(s) to regular appliance servicing with the relevant industry certification. We also install, service and maintain all types of heating, ventilation and electrical equipment and can advise on the latest green energy solutions.



We cannot fault them. Their staff are well trained, smartly turned out, reliable, always pleasant and provide a punctual and first-class service. The engineers are prepared to sort out any problem, however complicated, large or small.

Paul Lawrence, Integral UK Ltd

## No job too big or too small

Whether installing a heating system in a 200 bedroom hotel, or dealing with a water leak in a small business unit, we bring the same professional expertise, attention to detail and aftercare to the job.

### Intelligent thinking

Between them, our directors have over 65 years' experience in this sector, so we can offer practical, intelligent solutions, whatever your requirements.

## The best engineers for the job

We employ and train the best. Our dedicated teams of heating, plumbing, electrical and air conditioning engineers are highly qualified in their respective fields, and take real pride in their work.

### **Green energy expertise**

As more of our customers choose green energy, we now have engineers qualified to install, maintain and repair all types of renewable energy systems.

### 24-hour emergency call out

For your peace of mind, we provide an emergency call out service, 24 hours a day, seven days a week. So if something should go wrong, you know we'll be on our way as soon as we receive your call.

## **Satisfaction guaranteed**

We have a customer satisfaction rating of over 96% because we offer a first class, reliable service with excellent after-care at highly competitive rates. At Advanced Maintenance UK we offer the highest level of service in all aspects of our work, from handling your calls to finding the best engineering solutions for your needs.

# The best in customer service

At Advanced Maintenance UK Ltd, customer satisfaction is our highest priority. Our hard work, dedication and attention to detail have earned us a customer satisfaction rating of over 96%.

#### **Our Customer Service Guarantee**

- ▲ 24-hour rapid response emergency call-out
- All engineers qualified for the job they carry out, with the latest appropriate accreditations
- A friendly, professional service that always puts the customer first
- New boilers and units covered for parts and labour minimum 12 months
- (or longer depending on manufacturers' warranty)
- All necessary service records and documentation provided promptly
- ▲ We will work with you to ensure on-site disruption is kept to an absolute minimum.
- A Sites are always left clean and tidy with all rubbish removed from site immediately.

#### **Trust Advanced Maintenance UK**

You can trust Advanced Maintenance UK to send engineers who are more than qualified for the job, and who will work to the very highest standards. Our ongoing training programme ensures all engineers keep up to date with new legislation and new products.

















We're committed to developing young people through our highly regarded apprentice training programme.

## Our engineers are:

- Qualified to work on all commercial and domestic oil fired equipment.
- Qualified to work on LPG equipment.
- Gas Safe Register registered.
- Energy efficiency trained.
- Members of the Institute of Plumbing and Heating Engineering (IPHE).
- Holders of NVQs in plumbing.
- Trained in the safe handling of refrigeration.

# Heating and ventilation services

Advanced Maintenance UK Ltd meets all your heating and ventilation needs, working with oil, gas and LPG.

We design, install and maintain complete heating and ventilation systems for a wide range of commercial, industrial and public sector customers, including factories, warehouses, offices, shopping centres, schools, care homes and hospitals.

Our highly qualified heating engineers' attention to detail, friendly service and 24-hour rapid response emergency call-out has earned us a customer satisfaction rating of over 96%.

When fitting a new system, we carry out surveys to help you maximise carbon savings. We also advise on available government grants.

Advanced Maintenance UK are proud to work to the highest standards in installation, maintenance and the repair of all heating and ventilation systems.



Advanced Maintenance UK have carried out our shut down work including the maintenance of our Bi-fuel methane gas and oil heaters. These are difficult to work on and David Jones really knows his stuff on these heaters.

Richard Hartwell, Marley Eternit

We undertake installation, service, repair and maintenance of the following:

- Central heating systems (including gas, oil, or LPG)
- Ventilation systems
- Flue and ventilation systems
- Commercial catering equipment such as multiple
- cookers
- Boilers including:
  - Breakdowns, servicing and replacements
  - Calibrating capacity and output to maximise efficiency
- Water heaters
- Warm air systems
- High efficiency heaters, ECA eligible
- Furnaces
- Humidifiers
- Gas conversions, gas fireplaces
- Solar heating installations, green energy solutions (see our 'green energy' insert)

### We also offer:

- Maintenance and repair contracts
- ▲ Advice on energy related government grants
- ▲ 24-hour rapid response call-out as part of the service
- ▲ Shut down work
- Gas regulations certification.

## Plumbing services

Advanced Maintenance UK Ltd design, install and maintain plumbing systems for the commercial, industrial and public sectors, working in factories, warehouses, offices, shopping centres, schools, care homes and hospitals.

Our highly qualified plumbers have the latest training and accreditations. Choose Advanced Maintenance for a friendly service, attention to detail and quality workmanship you can trust.

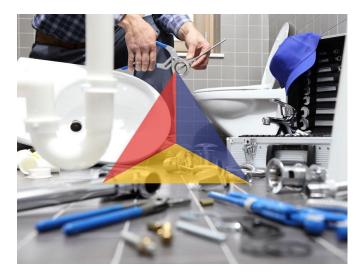
A plumbing emergency can be disastrous and extremely costly. Unattended emergencies can lead to structural damage to buildings and can mean disruption to business, production or day-to-day running of an organisation.

Advanced Maintenance UK offer 24-hour rapid response call out in case of plumbing emergencies. This means that you can relax, knowing that should the worst happen we will be there quickly to sort everything out so you can be up and running again in the shortest amount of time with the least amount of disruption.

At Advanced Maintenance UK we always work to the highest standards. Whether we are installing a new hot water system or replacing a component, we'll carry out the work quickly and efficiently with customer satisfaction being our top priority.

We can carry out maintenance, servicing and repair of an existing system. We can also install complete new systems – from small domestic installations through to large, specialist and bespoke systems – designing them for maximum efficiency and with sensitivity to the design of an interior.

Advanced Maintenance UK are moving with the times. More of our customers are choosing 'green' energy for long-term savings and to comply with guidelines to reduce carbon emissions.



In my opinion the workmen have done an excellent job.

Mr Titcombe, Reading

For more on renewable energy options for your hot water needs please see our 'green energy' information.

We undertake all types of plumbing work including:

- Heating systems
- Hot & cold water systems
- Chilled water systems
- Pipe work for process systems and laboratories
- Multiple bathroom/toilet fitting
- ▲ Drainage and cooling systems for process lines and test bays
- Maintenance
- Installation and repairs
- 24-hour rapid response call-out.

# Air conditioning services

Advanced Maintenance UK Ltd install, maintain and repair all types of air-conditioning systems. Our engineers have a vast knowledge of the following systems; VRF, VRV, split cooling only and heat pumps, chillers, DX and dry coolers. We also maintain Versatemp and chilled water systems to ensure that efficient and optimum conditions within your place of work and home are achieved.

Additionally, we install, repair and maintain ventilation systems from domestic extractor fans through to commercial and industrial ducted supply and extract systems. These include axial and centrifugal fans, directly or belt driven, and filtration systems to ensure clean air is delivered for your comfort at all times.

We work in a wide variety of industrial, retail and commercial settings including offices, hospitals, retail parks and schools and are experienced in fitting large and complex multiunit systems with minimal disruption.

Our highly trained air conditioning engineers offer friendly customer service and high quality workmanship, with customer satisfaction their highest priority.

For expertise, attention to detail and great service you can rely on Advanced Maintenance UK.

Our highly trained and fully accredited air conditioning engineers carry out maintenance, servicing and repair of existing air conditioning and ventilation systems to ensure that they are working well. They also carry out duct work, and handle dust and fume extraction.



Advanced Maintenance UK fitted air conditioning to our offices in 2006. It was installed to a high standard and has worked fantastically since.

David Whymann, Conabeare Acoustics

Our engineers install complete air conditioning systems to fit a wide variety of requirements, after appropriate consultation. They position units to achieve maximum efficiency, and come up with often quite ingenious layout and design solutions which suit the interior of the building.

#### Services include:

- Comfort cooling
- Chillers
- Chilled water systems
- Maintenance, installation and repairs
- Vapac humidification units
- Air handling units
- Duct work
- Dust and fume extraction
- A Rapid response call-out.

## Electrical services

Advanced Maintenance UK Ltd design, install and maintain electrical works for commercial, industrial and public sector customers, working in a wide range of settings including factories, warehouses, offices, shopping centres, schools, care homes and hospitals.

Our highly qualified electrical engineers have the latest training and accreditations. They offer quality workmanship, a friendly service and 24-hour rapid response emergency call out.

You can rely on Advanced Maintenance UK, whether you require major electrical servicing or repair work or simply a replacement plug socket.

At Advanced Maintenance UK we always work to the highest standards. Whether we are installing a new electrical system, rewiring part or all of a building or simply changing a light bulb, we'll carry out the work quickly and efficiently with customer satisfaction our top priority – and minimal disruption to your business.

Our trade certified electricians pride themselves on attention to detail and dedicated customer service. They are also happy to offer you advice on how to make financial savings in the current economic climate – such as switching to low energy light bulbs which use 80% less energy.



Advanced Maintenance UK were quick to respond to our emergency call and carried out repairs very quickly at a reasonable cost.

Chris, Quality Construction

#### Services include:

- Rewiring
- ▲ Extra sockets, computer, telephone and all telecommunications points
- Inspection and testing
- Burglar alarms, security lighting and cameras
- Fire alarm systems
- Emergency lighting systems
- Exterior lighting
- Office specialist lighting to LG3 or CAT 2
- High and low bay lighting systems
- Fault finding
- Trunking installations
- Pro-active maintenance
- Installation and repairs
- ▲ 24-hour rapid

## Green energy

With energy prices set to rise considerably, many customers are choosing renewable energy sources as a way of ensuring financial savings on energy costs.

For domestic and commercial customers, solar panels can be fitted to work with an existing heating system, and can offer considerable savings. Solar thermal tubes are another option, and are highly efficient in our northern European climate.

In the industrial, commercial and public sectors there is growing pressure for environmental accountability. The carbon emissions of businesses and organisations will soon need to be actively reduced by businesses by law under government plans. Noncompliance with reducing carbon emissions can mean heavy fines.

Advanced Maintenance UK Ltd offer advice on the full range of green energy options. Our engineers are trained in the installation and repair of all popular renewable energy systems.



## Making renewable energy work for you

If you're considering renewable energy, and would like to find out how much you could save now and in the future, contact us at Advanced Maintenance UK.

There are many companies who simply buy the 'kit' and because they have some heating engineering experience call themselves experts.

Our engineers have the specialist training necessary to advise on the best system for your needs and to design and fit both simple and large-scale, complex installations.

Green energy is now widely considered by many experts as the way forward for businesses. We can help you to explore the options and cost savings. Should you decide to go ahead, we'll help you choose the best system to fit your requirements and fit it in such a way that it achieves maximum energy efficiency.

Finally, and perhaps most importantly, we have the expertise to ensure that systems are fitted with sensitivity to the aesthetics of a building. We pride ourselves in coming up with original and ingenious design solutions that best suit your individual requirements.

Examples of systems include:

- Solar thermal panels registered with General planels
- Solar photovoltaic (PV) panels
- ▲ Micro combined heat and power (CHP) systems
- ▲ Biomass systems
- Ground source heat pumps
- Air source heat pumps.