

CLIVE PUGH FUNERAL DIRECTORS

With You When It Matters Most



01743 244644

95, Abbey Foregate
Shrewsbury SY2 6BD
www.clivepughfuneraldirectors.co.uk
admin@funeralbiz.info

About Us

Independently owned and family run, having built an enviable reputation over the years helping families at their time of need, we strive to provide only the highest levels of service together with help and support for a family at a difficult time.

We understand that families want a personalised service to truly celebrate the life of their loved one. We are here to help provide all the guidance, reassurance and support you and your family need, both now and in the future.

Located in Abbey Foregate, Shrewsbury, only a short distance from Emstrey Crematorium and the Shropshire Registry Office, staying true to delivering a dignified, respectful and caring funeral service, because every life is unique.

We provide a complete and sympathetic service so you can feel that you have fulfilled the final wishes of your loved one, receiving only the highest standard of care and service from the moment you contact us.

Having a wealth of experience, we are perfectly placed to help families through what can sometimes be one of the most difficult times in their lives, guiding them through arranging the funeral of a loved one with dignity and care.

Coping with bereavement, dealing with the legalities and other issues that arise can be incredibly challenging.

Whatever your needs may be, we will work with you and those closest to you, in ensuring you have all the advice and guidance you need, giving you peace of mind that all the necessary arrangements have been made.

With You Every Step Of The Way

Cremation or Burial

In many cases a loved one will have left their own specific preference. Once the decision for a cremation or burial has been made, a venue for the service and order of events can be agreed upon.

Chapel of Rest

Our private chapel is available for you to spend time with your loved one, also allowing your relatives and friends the chance to say "goodbye".

Date and Time

Following registration, a date and time can then be arranged.

The Funeral Service

We will liaise with the Clergy, Humanist Minister or Celebrant of your choice. Alternatively, if no specific Minister is requested we can suggest a Minister who will guide you through the order of service. The readings, hymns and eulogies will all be discussed.

Funeral Options

Not too long ago, there was really only one type of funeral service. With Britain being more diverse than ever, funeral formats are far less rigid than previously.

From dress codes to music, flowers to vehicles, the type of funeral you have has become much more a reflection of the individual rather than dictated by tradition. There's a much wider variety of funeral options today, giving you an opportunity to have a more bespoke send off.

If you are unsure on what kind of funeral you would like to arrange, here are the most popular types to help you decide.

Traditional Funerals

Most funerals taking place in the UK would be considered as traditional. A traditional funeral service can either be held in a local church or a crematorium and then either followed by a burial or cremation.

Broadly speaking, a traditional funeral service will be a religious service taken by either a Church of England vicar, a Catholic father, a Methodist minister or any other religious denomination.

Celebrant or Humanist Funerals

A celebrant or humanist funeral, is a non-religious ceremony for either a cremation or burial service which is becoming increasingly common.

This can be more appropriate for those who neither believed or lived according to religious principles, nor accepted religious views of life or death.

Direct Cremations

Direct cremation funerals are for families or individuals who want a very simple, straight forward funeral that requires minimal organisation and is less expensive than other types of funerals. Following initial contact with your funeral director, the coffin will be transported to a crematorium on a date and time arranged on your behalf. No family members will be present at the cremation due to no service being held.

Green Funerals

Green funerals are becoming increasingly popular, as families or individuals consider a more environmentally friendly way of arranging a funeral.

This can range from planning a whole green funeral or considering certain aspects of a green funeral to incorporate into a traditional funeral, such as the choice of coffin or having a green burial.

The goal of a natural burial is to return the body to the earth in the most efficient natural process. Green burials are intended as an environmentally sustainable alternative to existing funeral practices such as cremation which is very carbon intensive.

Procedure To Be Followed After A Death

All deaths in the community, except those that are clear coroner referrals, must be referred to the medical examiner's office. A medical practitioner can complete a Medical Certificate of Cause of Death (MCCD) if they attended the deceased in their lifetime.

The GP must send the completed MCCD to the medical examiner's office, who will then sign and send it to the Registrar. The medical examiner will independently scrutinize the case. They will also speak with the bereaved to answer any questions they have.

The medical examiner's role is to:

- Determine the cause of death
- Decide if the coroner needs to be notified
- Assess the appropriateness of care before death

When The Death Occurs At Home

Inform the family Doctor as soon as possible that death has occurred. They will complete a Medical Certificate of Cause of Death and send it to the medical examiner's office.

When The Death Occurs In A Hospice Or Nursing Home

The staff of the hospice or nursing home will support you in obtaining the Medical Certificate of Cause of Death and will care for your loved one until they are conveyed to our funeral home in a dignified and caring manner.

When The Death Occurs In Hospital

The bereavement services department of the hospital will assist you in obtaining the Medical Certificate of Cause of Death via the hospital. Your loved one will remain in the hospital mortuary until the death has been registered. Once this has taken place, we will make arrangements to convey your loved one into our care.

When The Death Is Referred To The Coroner

Sometimes the Coroner will need to be informed when a Doctor or medical examiner cannot issue the Medical Certificate of Cause of Death.

In these circumstances the Coroner's Office will most likely produce a certificate once the cause of death has been established. This will then enable the funeral arrangements to proceed and the death to be legally registered.

Registering A Death – Who May Register?

The medical examiner's office will notify the representative of the deceased that the Registrar's appointment can go ahead. Informants must register deaths within five days of the medical examiner's office sending the completed MCCD to the register office.

Documents & Information You Will Need

Documents

When registering a death you will need the following:

- Medical Certificate of the Cause of Death

And if available:

- Council Tax bill • Driving Licence • Passport
- Proof of Address • Birth Certificate • NHS Medical Card
- Marriage / Civil Partnership Certificate

Information you will need to tell the Registrar:

- The person's full name at time of death • Any names previously used (e.g. maiden name) • The person's date and place of birth • Their last address • Their occupation
- The full name, date of birth and occupation of a surviving spouse, late spouse or civil partner • Whether they were receiving a State Pension or any other benefit

Tell Us Once

Tell Us Once is a service that lets you report a death to most government organisations in one go.

Tell Us Once will notify: • HM Revenue and Customs (HMRC) • Department for Work and Pensions (DWP)

• Passport Office • Driver and Vehicle Licensing Agency (DVLA) • The Local Council • Veterans UK

Life Ledger

Life Ledger is a free, easy-to-use service that notifies 750 companies of a death from one place simplifying the admin for bereaved families. The Life Ledger platform allows families to contact all of the businesses connected with the deceased from a single point, removing the need to have the same difficult conversation over and over.

From banks and utilities; to insurance companies and loyalty cards. They help families to simplify the administrative burden around the death of a loved one. They also offer an estate planning process to encourage individuals to list all their lifetime accounts and information to make it easy for loved ones to handle the administration when they die.

Please visit www.lifeledger.com for more information.

Documents You Will Receive

If a post-mortem is not being held, the Registrar will issue you with:

- **Certificate for Burial or Cremation (Green Form)**

Given to the funeral director as soon as possible

- **Certificate of Registration of Death (White Form)**

Known as a BD8, this form is for DWP purposes

- **Death Certificate**

A certified copy of the entry into the register

If a post-mortem is being held to determine the cause of death and the deceased is to be cremated, the Coroner will issue a Form 6 Certificate to the Funeral Director.

 **Contact us**

CLIVE PUGH
FUNERAL DIRECTORS

Telephone: 01743 244 644

95, Abbey Foregate, Shrewsbury SY2 6BD

admin@funeralbiz.info • www.clivepughfuneraldirectors.co.uk

Funeral Plans



CLIVE PUGH
FUNERAL DIRECTORS

With You When It Matters Most

We're perfectly placed to help you plan ahead. Prepaid funeral plans available from us.

Call us today on 01743 244644

We are an Appointed Representative of Ecclesiastical Planning Services Limited Reg. No. 2644860, registered in England at Benefact House, 2000 Pioneer Avenue, Gloucester Business Park, Brockworth, Gloucester, GL3 4AW, UK, which is authorised and regulated by the Financial Conduct Authority.

Firm Reference Number 958152.

The Financial Conduct Authority regulates pre-paid funeral plans only.



FAQ's

In our opinion there is no such thing as a normal funeral. Each and every funeral is individual to the family concerned. It is up to that family to pay their last respects and say their last farewell in the manner that is most suitable for them. The following information is there to help answer questions that we are most often asked about the funeral and services associated with it :-

(Q). How Many People Can Be Seated In The Limousine ?

(A). In each limousine there is room for six people in the rear compartment and room for one in the front.

(Q). How Do We Know What To Do At The Funeral ?

(A). On the day of the funeral we are there to help and guide you, your family and friends. If you are unsure of anything please tell the Funeral Director.

(Q). Can The Family Carry The Coffin ?

(A). Yes, although we would ask that you contact us as soon as possible to ensure that it is safe to do so.

(Q). Can We Visit The Deceased And Pay Our Last Respects ?

(A). Yes, our Funeral Home is available to you by appointment. If you wish to visit our private chapel, please ring and inform us when you would like to come and we will be pleased to arrange for a member of staff to meet you.

(Q). Can We Choose What Music Is Played At The Crematorium ?

(A). Yes, If you have a special request or would like a particular piece of music playing either as you walk into or out of the Crematorium Chapel, please let the Funeral Director know.

(Q). Can We Request Donations To Charity ?

(A). Yes, if donations to charity are requested in lieu of flowers, we will accept and list donations on your behalf and forward them to the charity of your choice.

(Q). Does The Coffin Move After The Funeral Service At The Crematorium ?

(A). No. After the service has ended, the coffin does not move until all relatives and friends have left the Crematorium Chapel.

At some Crematoria there are curtains that close at the head of the coffin, but this is only done at the request of the relatives.

(Q). Are The Handles On The Coffin Removed Before The Cremation Takes Place ?

(A). No. There are strict laws regarding cremation. Nothing may be removed from the coffin before cremation without the permission of the Home Office.

(Q). Is Each Cremation Carried Out Individually ?

(A). Yes. The identity of the coffin name plate is checked by the Crematorium Attendant before it is placed in the Cremation Chamber. This only holds one coffin or casket at a time and again there are rules that must be abided by.

(Q). Do I Get The Cremated Remains Back That Belong To Me ?

(A). Yes. Once the cremation has taken place, the cremated remains are removed and left to cool before being placed in an urn. This urn is clearly identified as to whose remains they are.

(Q). Can We Have The Deceased Brought Home ?

(A). Yes, we can bring the deceased home either on the evening before the service or the morning of the service.

(Q). What Can I Do With The Cremated Remains ?

1. You can place them in the Garden of Remembrance but you may not know where they are and you can not place a headstone with them.
2. You may wish to purchase a grave just for the purpose of interring the cremated remains. This allows you to have a headstone and have other members of the family buried there in the future.
3. You may keep them at home in a special urn or memorial.
4. You may scatter them in a special place.
5. The remains may be buried in an existing family grave.

Notes

[illegible]

Services Directory

Audio Visual Consultant

Obitus
www.obitus.com

Burial Ground

South Shropshire Remembrance Park
01584 841089
www.shropshirewoodlandburial.co.uk

Celebrant

Janet Pitt-Lewis
07966 477043
www.jplcelebrant.co.uk

Financial Advice

Portland Financial Planning
01743 365813
www.portland-fp.co.uk

Florist

Fleurtations of Shrewsbury
01743 233049
www.fleurtationsofshrewsbury.co.uk

Funeral Functions

The Coracle Inn
01743 272136
www.coracleinnshrewsbury.co.uk

House Clearance Services

Belle Vue Restorations
01743 272210
www.bellevue-restorations.co.uk

Nice-Cloud House Clearance
07812 589641
www.nice-cloud-house-clearance.com

Memorials

Wilson Memorials Ltd
01948 841493
www.wilsonmemorials.co.uk

Memorial Jewellery

Ashes into Glass
www.ashesintoglass.co.uk

Motorcycle Hearse

Motorcycle Funerals Ltd
01530 274888 / 0845 375 2106
www.motorcyclefunerals.com

We are a green woodland burial site offering a unique and special location for you and your loved one to rest in peace.

A serene & timeless woodland cemetery situated in an area of outstanding natural beauty.



a tranquil & peaceful location



The Park is approximately six miles from Church Stretton, fourteen miles from Ludlow, twenty miles from the county town of Shrewsbury & approximately one hour & fifteen minutes from the centre of Birmingham.

If you have a question or simply want to discuss your options, please call us on 01584 841089 or email us on info@shropshirewoodlandburial.co.uk



t: 01584 841089 · e: info@shropshirewoodlandburial.co.uk · www.shropshirewoodlandburial.co.uk
South Shropshire Remembrance Park, Upper Stanway, Rushbury, Church Stretton, Shropshire SY6 7EF

The Park is open most days between 10-3 although will close occasionally due to weather or maintenance. Check the website for updates.

Obitus

Allow your family & friends to be part of the service when they can't be there

Visual Tributes

Let the pictures do the talking when you can't
Visual Tributes add that personal touch to your service: Easily seen by everyone in attendance, friends and family can remember the life of your loved one through pictures that tell a thousand words.

Watch Live

Because not everyone can be there to say goodbye
For those who can't attend in person, a Live Webcast is an ideal way to be part of the service. Don't let distance stand in the way of saying goodbye to your loved one.

Watch Later

Cherish the memory forever with a keepsake recording

Create a memory of your loved one you can cherish forever or, if the day becomes a blur, say goodbye in your own time with a Keepsake copy.

Choose a professionally-edited copy of the Live Webcast, the Photo Tribute, or both.

Available on DVD, Blu-ray or USB and sent in a presentation case, your Keepsake will be available to collect from the crematorium a few days after your service.



Please contact Clive Pugh Funeral Directors, who will contact us on your behalf



Discreet, Polite & Professional

**We will always treat you, your property,
& your items with RESPECT**

- Specialists in clearing for house re-sale due to bereavement or a loved one moving into care
- Based in Shrewsbury with 8 years experience
- Up to 50% QUOTE DISCOUNT if your items have value
- Environment Agency registered to carry waste
- Items donated to local charities
- FULLY INSURED – public & employers liability



100% 5★ GOOGLE REVIEWS
**** SHROPSHIRE HOUSE CLEARANCE SPECIALISTS ****

Contact James on: 07812 589 641 • www.nice-cloud-house-clearance.com
email: nicecloudtrading@gmail.com



Fresh Funeral and Sympathy Flowers



Get in touch with the florists at Fleurtings of Shrewsbury on

01743 233 049

www.fleurtingsofshrewsbury.co.uk

6 - 7 The Mall, Radbrook Green Shopping Centre
Radbrook, Shrewsbury SY3 6DU

THE CORACLE INN

PRIVATE FUNCTION HIRE

HOT AND COLD FOOD SERVED

WIDE CHOICE OF DRINKS

BUFFETS AVAILABLE



- ◆ HOT & COLD FOOD
- ◆ FRESHLY MADE BUFFETS
- ◆ FULLY LICENSED BAR
- ◆ RELAXING ENVIRONMENT
- ◆ CAR PARKING
- ◆ DISABLED ACCESS

We can work with you to create a relaxing environment, coupled with an excellent choice of food and drinks from our restaurant and bar. For more information and to discuss your requirements please contact us using the details below, we look forward to hearing from you.



📍 Sundorne Road, Shrewsbury, Shropshire SY1 4RR

☎ 01743 272136

✉ CoracleInn.Shrewsbury@phoenixpub.co.uk

🌐 www.coracleinnshrewsbury.co.uk



Britain's first motorcycle hearse service

The only fleet of motorcycle hearses in the world.

Serving the whole of the British Isles including, the Isle of Man, the Isle of Wight Guernsey, Jersey, Northern Island, France, and Norway. Wherever you are we will get there. We are here to serve you.



Our founder and our inspiration the late
Reverend Paul Sinclair 1966 -2019



Eighteen years of service
Eighteen years of dignity



The present face of Motorcycle Funerals Ltd
Marian Sinclair since 2019



In 2002 Rev. Paul Sinclair founded Motorcycle Funerals Limited, Britain's first motorcycle hearse service. Paul, who has served at funerals for 30 years, believes we should reflect people's lifestyles in their funerals. "No one places an Everton fan in a Liverpool strip when they die so why should a motorcycle enthusiast be last seen in an automobile?"

High winds, rain and snow? Protected behind clear glass the coffin will not blow off or be covered in road slime. Flowers and personal artefacts will not be damaged in the wind either. Our unique fleet serves British Isles-wide from St. Ives to Dover, The Channel Isles to The Outer Hebrides and Swansea to Skegness. Wherever you are, don't worry, we'll get there.



If you prefer trikes to bikes visit www.trikefunerals.co.uk

Bookings for Motorcycle Funerals
UK Wide • Simply Call
01530 274 888 or 0845 375 2106



www.motorcyclefunerals.com

Sidecar Hearse UK Patent No 2 389 824



Ashes into Glass

ENGLAND



Ashes into Glass® jewellery symbolises eternal love and togetherness. By wearing it or just holding it in your hand, you will connect with your loved one and share special moments together. Each item of jewellery tells a story that is deeply personal to you and will shine with its own character.

For a free ordering pack please contact Clive Pugh Funeral Directors





MEMORIALS · RENOVATIONS
PET MEMORIALS · HOUSE SIGNS



We produce finely crafted and individually designed memorials.

Our attention to detail has built us a strong reputation of providing beautiful memorials as a lasting tribute to your loved ones. Based locally, we offer a very personal service, tailor making all our headstones to specific requirements.

Wilson Memorials Limited

Unit J3 Sandford Industrial Park, Sandford, Whitchurch SY13 2AN

Tel: 01948 841493 | Email: rob@wilsonmemorials.co.uk

www.wilsonmemorials.co.uk



Belle Vue Restorations

HOUSE CLEARANCE

A PROFESSIONAL & SYMPATHETIC SERVICE



Full and part house clearances in Shrewsbury, Shropshire, Mid-Wales and surrounding areas.

Whether you're looking to sell a few items or clear an entire building, we offer a free, no obligation appointment at the property where we'll give confidential, professional advice on the best course of action.

- Initial free appointment
- Full or part clearance of houses, sheds, garages, and attics
- For families, estate agents, or solicitors
- Residential & retirement service

If you have any questions, please call us on
01743 272 210 · www.bellevue-restorations.co.uk
belle.vue.restorations@btconnect.com

JANET PITT-LEWIS

Shropshire Funeral Celebrant



I am a former barrister who for 30 years worked in the courts in Shropshire and the West Midlands.

Shortly after retirement a family bereavement brought me into contact with a funeral celebrant and I learnt a little about the role a celebrant undertakes and the skills that a celebrant needs.

Listening. Understanding. Communicating. Being able to speak in public. It also involved meeting people of every background at a time in their lives when they needed most support.

Creating an Individual Service with you

As soon as I am contacted by a funeral director or by a family, I get in touch to arrange a meeting. Ideally this is a face to face meeting either in the family home or in a convenient place suitable for the family members. If next of kin are travelling to Shropshire from out of the area to attend to formalities such as registering the death, I prioritise meeting them while they are in the area.

t. 07966 477043 - e. janet@jplcelebrant.co.uk
www.jplcelebrant.co.uk

Looking for helpful and reassuring financial advice?

We offer professional financial planning to the mature and retired market.

Get in touch for open and honest advice



Introducing Portland Financial Planning

When a loved one dies, dealing with their estate and finances can be a daunting prospect. We can help guide you through the process, offering assistance with investments and other general financial issues.

Portland Financial Planning is a family-run business. As financial Planners, we offer a relaxed, no-pressure approach to helping our clients through the maze of services available.

Portland Financial Planning offers advice on a full range of services from savings and investments, inheritance tax, pension and retirement advice to later life and long-term care planning. We offer prospective clients a free, one-hour initial consultation where we explore their requirements and assess how we may assist them in meeting their financial aims.

There is onsite parking, and we cater for disabled access. If necessary, we are happy to visit clients in their own homes. A home visit is sometimes important if there is lots of paperwork to sort through or if there are mobility issues.

Over the years, we have gained many loyal clients who have greatly valued our open, honest advice, and we are pleased to say that we now advise their children and, in some cases, their grandchildren as they set out in life.

As a nation, we can be guilty of being reluctant to talk about money; we need to overcome this if we are to provide ourselves with all the knowledge and means to ensure a financially secure future. Knowledge is power; do not listen to hearsay and gossip. Talk to the people who know the facts!



Portland
Financial
Planning

CALL
EMAIL
VISIT

01743 365 813
info@portland-fp.co.uk
www.portland-fp.co.uk



Portland Financial Planning Ltd. are authorised and regulated by the Financial Conduct Authority



CLIVE PUGH
FUNERAL DIRECTORS

With You When It Matters Most