



VR Tech & Systems Limited



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IT Surgery

Many of our clients seem to experience difficulties with the increasing number of technologies being made available.

A great deal of these devices are very affordable and can provide life changing support options for the users

In an attempt to provide assistance to all users we are introducing our IT surgery.

These sessions will include:

Provision of on-site technicians who will be made available to answer any questions relating to the use of current available technology. This will include topics such as:

- Microsoft accessibility options / settings
- Voice recognition
- Text to Speech / Speech to text
- Screen magnification
- IOT (internet of things)
- Security
- Any other subject causing concern

The objective of our surgeries are to provide a relaxed environment to enable the users to confidently come forward with any concerns or difficulties without feeling in any way that these are things “they should know”, the reality is that many people have been left behind with the rapid advancement in these area’s, and even the most fundamental skills are a significant task if you have not been advised of how they can be used. Further, a great many individuals develop physical challenges providing further restrictions that can be greatly helped by the current technology.

So many people benefit from attending sessions such as these, it just takes those that can facilitate such events to provide the platform and make the opportunity available.

Costings

The following costs are normally met by the Home / Institution, however many do request a contribution from those attending, VR-Tech would normally deal directly with the Home / Institution unless otherwise advised.

We at VR-Tech are very keen for these IT Surgeries to be available, from our side we keep our charges to as low as possible, our rates are as follows:

One hour IT surgery with two Technicians £40 + vat

Each Additional Hour is charged at £25 + vat per hour

Therefore a 4 hour morning or afternoon

session would be charged at

Call out Rate of £40 + vat

Plus 3 hours at £25 + vat = £115 + vat

We recommend an initial session of 1 hour to Gauge the requirements of residents / members.

Most of these sessions are not of sufficient length to accommodate all of the interested parties.

It is therefore suggested that for longer sessions we can offer 20 minute time slots that can be booked in advance (no additional cost), one technician would normally focus on these time slots, with the other technician made available to assist those without bookings.

For those with a booking, if we are made available of their concerns / specific issues we can bring with us equipment / solutions to help address the difficulty advised.